



United States Department of State

Washington, D. C. 20520

April 24, 2019

Mr. S. B. Rai  
Modern Cleaners, Pvt. Ltd.  
Kathmandu, Nepal

RE: Modern Cleaners service to U.S. Embassy

Dear S. B.,

In my tenure since 2017 as Facility Manager of U.S. Embassy Kathmandu, Modern Cleaners has provided excellent services. The Facility Management section recognizes Modern Cleaners for its good quality and dedicated approach to maintenance and cleanliness of our properties. We note successful completion of the annual janitorial services at both the New Embassy Compound, Maharajgunj and at the Phora Durbar support complex, Kantipath. Modern Cleaners has also provided top quality residential services to the home of the Ambassador and other Mission members. They've been willing to perform specialty cleaning and deep cleaning of unique facilities including kitchens, restaurants, sports facilities and warehouses.

We also recognize Modern Cleaners management team for your good business management, communication and for instilling a positive attitude, enthusiasm through the whole janitorial team. Your teamwork and engagement with our Facility Management staff has benefitted everyone's morale. The community and our respective organizations' morale is higher as a result of your attentive supervisor style and engagement. We sincerely appreciate your commitment, and encourage you to use this letter to evidence of our recommendation at institutions and organizations in need of property management services.

On behalf of the entire Facility Management Section and with sincere commendation,

Matthew A Bowen  
Facility Manager  
U.S. Embassy Kathmandu

Pramod Timilsina  
Facility Engineer and Contracting Officer  
Representative, Janitorial Services